

# Your Guide to Moving to and Studying in Madrid



**citylife**  
madrid



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# Important things to do before traveling to Madrid



# Finding the Perfect Place to stay

## Let's get started!

We know that figuring out how to start your housing hunt can be quite confusing. To make it easier for you, we have compiled a list of the most important information as well as hints & tips below. Get started now by checking out our free housing hunt support tools below.

### Housing Request Form

This is a **free service** that gives you access to some of the most reliable & secure housing platforms in Madrid. Once you have submitted the form, you will **receive housing offers** via email that **match your specific search criteria!**

### Madrid Roommate & Flat Search Forum

This is the perfect way to **get in touch with fellow internationals** as well as to check current flat and room offerings of internationals who are about to leave Madrid looking for others to take over their rooms.

### Citylife Student & Expat Accommodation Madrid Search Platform

Our **free search platform** contains only **trusted partners** with the goal to deliver to you the most reliable and updated listings of furnished rooms, apartments and studio apartments for rent in Madrid.



If you feel unsure, lost or simply would like our opinion before signing a contract and transferring money, get in touch with us by joining our **Housing Advice** forum on Whatsapp.

[\*\*JOIN NOW\*\*](#)

## Are you looking for a **safe, modern and fully equipped room in a shared apartment in the heart of the city?**

Look no further! The Citylife owned shared apartments in Madrid offer you the perfect solution to your housing needs.

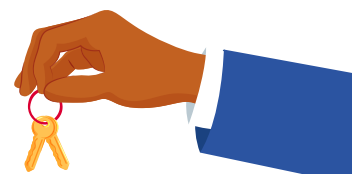
- *All of our apartments are located in the vibrant neighborhoods of Malasaña & Sol and thus provide a prime location for those wishing to be in the midst of the city's action.*
- *All rooms are designed with modern amenities, ensuring that you have everything you need for a comfortable stay.*
- *Each room is set up with comfortable furnishings and an inviting atmosphere.*
- *All rooms include double bed with storage underneath, television, desk & chair, wardrobe and can be securely locked.*
- *The common areas are all fully equipped, including the modern kitchens which include all typical appliances like; cutlery, dishwasher, oven, microwave, fridge and washing machine.*
- *We also include weekly cleaning services, Internet 5G, a 24/7 emergency contact and the popular [City Card](#)!*

**But it's not just about the rooms! Our shared apartments offer a unique opportunity for young internationals to come together and form a community.**

**Like what you see? Send us a message!**



**CONTACT US**



## Free Online Platforms Offering Rooms, Apartments & Studio Apartments for rent in Madrid

The following platforms are free to use for everyone. Important:  
Always be aware of misconduct and potential scam!



## Popular Rental Agencies Offering Student Rooms, Student Apartments & Studio Apartments in Madrid

The following rental agencies are well know in Madrid and offer great  
and reliable services throughout your entire stay in Madrid.



## Secure Online Booking Platforms Rooms, Apartments & Studio Apartments for rent in Madrid

These secure online booking platforms will allow you to search online  
for a place to stay in Madrid but a reservation fee will be applied upon  
the booking of your room.



Save up to 20% at **Spotahome, Roomless, Lodgerin & Inlife** with our discount  
code **CITYLIFEMADRID**



## Popular Residences

### Offering Single & Double Student Rooms in Madrid

Student Residences are usually more expensive and typically rent single or double bedrooms in an international atmosphere with all the supplies you need.



To check out more residences, simply [click here](#).

## Homestay

### Living with a Spanish Family

With homestays you'll have a chance to practice your Spanish, to try traditional Spanish foods and to experience other important aspects of Spanish traditions throughout the year. [Read more...](#)



Our recommendation is to **rent a room with a rental agency**. This way, everything is **official, organized** and most importantly, you will have a **reliable contact** in Madrid in case you have any questions.



"Flats  
in Madrid"



# Moving to Madrid is not as easy as you might think!

## Take advantage of our **Personal & Customized Relocation Service**

There are not only lots of things you should keep in mind when relocating abroad, but also several pitfalls that are quite common in Madrid that you should avoid:

- *Paying too much for low quality*
- *Dealing with language barriers*
- *Detecting housing scams*
- *Getting your legal papers processed*
- *Spotting shady contracts*
- *Being safe during your time in Madrid*
- *Avoiding hidden fees*
- *Choosing the right place to live*

## Let us make your move as easy as possible!

### 1 . Plan your Trip

- ✓ We will review your personal needs & expectations.
- ✓ You will learn all there is to know about Madrid (visa & legal topics, Spanish healthcare system, transportation, etc.).
- ✓ You will get an update on news that are relevant to you.
- ✓ You will get answers to all your questions.
- ✓ We will create a plan to make your move efficient & hassle free!

### 2 . Finding your Home

- ✓ Help you understand the different types of housing options available.
- ✓ Find the ideal location for your home.
- ✓ Provide you with concrete options according to your preferences that you can choose from.
- ✓ Review and negotiate your contract.
- ✓ Ensure that you avoid hidden fees & potential issues.

### 3 . Settle In Upon your Arrival

- ✓ Orientation (information about the city, your neighbourhood, shopping facilities, points of interest, healthcare, etc.).
- ✓ Getting your public transportation card & opening of a free Spanish bank account.
- ✓ Activating a free Spanish phone number.
- ✓ Guidance on required legal steps that need to be completed once you arrive.
- ✓ Get your City Card for free.

## How does it work?



**Fill out our  
consultation form**



**Get a free quote**



**Settle in smoothly**

Read more about the service by [clicking here](#) and let's get started!



# Medical Insurance for Spain

## What are the best deals for young internationals moving to Spain?

[click here](#)

Quite possibly the most important topic for your personal safety is a [good medical insurance that will cover you during your time abroad](#). This is especially true for those who will come from outside the European Union and who will require specific coverage.

EU citizens do not necessarily need private insurance but it is recommended. Especially in these times having access to the private healthcare sector could help avoid potential waiting times and language barriers.

Popular private hospitals, like **HM Hospitales**, provide e.g. a personal medical translator on site specialized in international patients at no extra cost. So long as you have an international private insurance.

Learn more about

**HM**  
hm hospitales



**HINT**

Learn more about healthcare in Spain reading our [Healthcare Guide!](#)



# Our top recommendation for medical insurance are [Asisa](#) and [Sanitas](#).

For many years, [Asisa](#) & [Sanitas](#) have specialized in healthcare plans for internationals moving to Spain. They offer one of the most popular healthcare plans currently out there.

- Without co-payments, without waiting periods, with repatriation included
- Flexible, short term & long term contracts covering every aspect of your stay in Spain and Europe
- Personal assistance in English or Spanish & documentation available in many languages to find the best plan that matches your needs e.g. to apply for your visa
- An easy application process
- 24hr help line and access to Spain's general, emergency, specialty & dental healthcare
- Full flexibility guarantee, e.g. contract linked to the months of duration of your course with the option to extend in case your studies or work experience are extended

## Don't hesitate to get in touch with them now and get your personal, free quote!

Simply fill out our [free Insurance Inquiry Form](#). They will take time to assist you and to work out a detailed, flexible quote that you are then free to contract if it fits your needs.

If you are looking for more alternatives to compare your Asisa & Sanitas offers, we recommend you read our guide on [Best Private health Insurance for Internationals](#).

# Free Visa & Legal E-mail Consultation

Offered by the teams of Moving to Spain Relocation & Consulting Services (MTS) & **Proyecto Océano® Immigration Lawyers.**

Applying for a student visa to come to stay in Spain for longer than 90 days is usually a very standard process. You simply collect the required documents, head to the nearest consulate and submit the paperwork.

In case you are facing any issues, an **online student visa application process** available for the majority of foreigners, which can be **initiated once you have landed in Madrid.**

Applicants have 60 days from their arrival date to start the process. In addition to the traditional visa requirements, those interested in applying for the online student visa **must** be citizens of a country that is **not** required to apply for a tourist visa to Spain. In other words, if you would not normally have to apply for a tourist visa (90 day permit in your passport) to visit Spain on vacation, then you are eligible for the online visa process.

Citizens who would normally be required to apply for a 90 day tourist permit are advised to get in touch with the nearest consulate. **Please check with them if you should apply for the usual student visa or for a tourist visa** (might be quicker) and in the latter case initiate the student visa application process upon arrival in Spain (within 60 days).

As processes/immigration laws are subject to change, please always make sure to check directly with your local Spanish Consulate for more information. For detailed and up to date information on entry requirements to Spain, feel free to send an email to [info@citylifemadrid.com](mailto:info@citylifemadrid.com).



## Legal topics can be tricky. That's why it's always **good to speak to the professionals** for help.

You might already know Moving to Spain (MTS) & Proyecto Océano from your friends who moved to the city in the past. They are very known service providers when it comes relocation and immigration services in Madrid & Spain. They are also often present at many universities in Madrid offering their services to the international students community.

Beside relocation services, they specialize not only in applications for the **NIE** (EU citizens), **TIE** (non-EU citizens) & **Empadronamiento** but also to get your **Social Security Number**, work permits and most importantly, with student visas, internship permits and permits for those "looking for a job".

**When planning the legal part of your trip to Madrid, we recommend you reach out to them to consult your case directly.**

They can support you in the online student visa application upon your arrival in Madrid, as well as answer some more general questions. **The email consultation is free of charge!** They will also offer discounts in case you would like them to manage everything on your behalf.

**Simply fill out our**  
**Free Spain Immigration**  
**Legal Support form!**



To stay up to date about **legal topics** simply:

Join the NewsTicker  
**CLICK HERE**



# NewsTicker & Free Healthcare Advice Hotline



# We are here for you!

Besides **helping you in your move** to Madrid, the main goal behind this guide is to **provide advice** so you stay safe and healthy during your time abroad.



We do this via our newly established  
**Study Abroad Madrid NewsTicker**

The NewsTicker is accessible for everyone who would like to stay informed about recent news updates.



We have also established  
**Healthcare Advice Hotline via WhatsApp**

that you can reach out to at no cost to get advice on healthcare related topics. The advice hotline will be managed mainly by **HM Hospitales** for all healthcare related questions as well as by the **Sinews Multilingual Therapy Institute** when it comes to psychological and psychiatric assistance.



To join the NewsTicker, simply  
**CLICK HERE**

And send us a WhatsApp with your **name**, your **university in Madrid** as well as the text **"news"**.

We can also inform you about the latest measures to enter Spain.

They are the leading Hospital Group in Madrid covering all medical and surgical specialties, with 7 general hospitals, 2 amongst the top 5 of private hospitals in Spain, and 4 comprehensive centres specialized in Oncology, Cardiology, Neuroscience & Fertility.



You have access to premium services with your international insurance, at no additional cost!

- 24/7 Emergency in your own language
- 24/7 Fully personalized and comprehensive service! Their international staff will accompany you during the whole visit
- They will liaise with your international insurance directly carrying out all the necessary procedures to receive the treatment without paying on your behalf so you do not have to do any paperwork
- Outpatient consultations. All specialties. Monday to Friday
- Outpatient medical treatments, i.v. medication, lab (all tests, STD, etc.), radiology
- Hospitalization
- COVID-19 tests in place, either at home, university or hospital, being covered or paid by most international insurances
- They also offer placements if you want to do an internship with them



One of their hospitals is located in the very centre of Madrid (Hospital Universitario HM Madrid) and several around the city. They are also in Barcelona and other areas of Spain with the same services.



At SINEWS Multilingual Therapy Institute, you can find everything you need regarding your mental health conveniently situated in one place. Sinews is a licensed specialized private practice offering many different forms of therapy under one roof:

Individual Counseling and Group Therapy

Psychiatry

Counseling / Coaching

Speech Therapy (Accent Reduction included)

Their bilingual receptionists are available in an uninterrupted schedule from 9:00 AM to 9:00 PM Mon- Fri and 9:00 to 14:00 Sat for any doubt you may have calling +34 917001979. Their team of native professionals offer services in many languages: English, German, French, Portuguese, Polish, Norwegian, Hebrew...

They also provide online services through a safe and confidential platform which enables you to make the appointment, move it or cancel it as well as to pay online with your credit card. Psychiatry appointments and refill of your prescriptions are also available online. Sinews will e.g. send you electronic prescriptions to your email and you can get them in any pharmacy nationwide:



<https://www.citylifemadrid.com/sinews-multilingual-therapy-institute-madrid/>





**Further  
organizational  
topics to bear  
in mind**



## Discounts

### Hotel, hostels & apartments in Madrid

We are currently working on deals with reliable partners in Madrid in case you would like to search for a room upon arrival and need a safe place to stay. We will distribute news via our ticker soon. [Read more.](#)

## Madrid Barajas Airport

### Pickups, instructions & discounts

The Adolfo Suárez Madrid-Barajas Airport is the major international airport in Madrid. It's located quite close to the city center, only around 17 kilometres.

Once you've landed and collected all your bags, there are several ways to reach the center – bus, metro, taxi and even limo/pickup services. [Read here](#) for more info & available discounts.

## Free Madrid Starter Pack

### Pick it up upon your arrival & settle in smoothly

To make your arrival and your first days in Madrid as smooth as possible, stop by our office on [Gran Vía](#) upon your arrival in Madrid. We will help you in clarifying any questions you might have. You can also then pick up your free Madrid Starter Pack. [Reserve yours now!](#)

## Public Transportation

### How to get your public transportation card online

Almost all students in Madrid use the public transportation system on a daily basis. The cheapest and most convenient way is to get your monthly transportation pass which gives you full access to all Madrid public transportation. The first step is to order your transportation card. Once you have your card, you can top it up with a monthly credit called “Abono” (valid for 30 days). We recommend that you order your card conveniently **online three weeks before** your planned travel date. We will store it for you at no cost at the Citylife Madrid office so you can conveniently pick it up upon your arrival. Just follow the instructions on [how to get your transportation card online](#).

*In case you are unsure, you can get your transportation card done upon arrival in the Citylife Madrid office without cita previa (appointment), but will need to expect waiting time. The Citylife Madrid office is located in the heart of Madrid in Gran Vía 22Dpdo – 2D.*

## Stay Connected

### with a free Spanish prepaid SIM card

The first step is to find out what your current provider is offering you in terms of minutes and data packages abroad (Spain and Europe). If you would like to get a Spanish prepaid SIM card, **make sure your phone is unlocked** and stop by the Citylife Madrid office. You can conveniently activate a free SIM card in our office upon arrival. [Read more](#).

## Free Spanish Bank Account and money transfer options

Similar to activating a Spanish SIM card, you can open your **free Spanish bank account** right upon arrival in Madrid. We are collaborating with several Spanish banks to ensure a smooth process for opening a bank account.

Most Spanish bank accounts are free of charge till a certain age, a few offer free worldwide ATM money withdrawals as well as low fees regarding international money transfers. To read more about the best options to open a free bank account in Spain, [click here](#).

## Getting Legal How to apply for your NIE/TIE & Empadronamiento

There are different documents required to live, study and work legally whilst in Spain. Most people moving to Madrid will likely need to apply for at least one of the following documents: **NIE/TIE, Empadronamiento** and **Social Security Number**. We will provide you with guidance to see which documents you really need to apply for and how. To read more, [click here](#).



# citylife

m a d r i d



PARTE DE *Bupa*



## Proyecto Océano

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